

Support Services



At Cherry & White we offer a range of support contracts to suit your business needs, ensuring our team of technical consultants and engineers are available when you need them most.

When operating a business-critical network it is essential that assistance is available when your network requires it. We have considerable knowledge of dealing with real-world, service-impacting faults, gained through our experience of supporting critical infrastructure networks.

Our team is integral to the support of tens of thousands of devices on multiple critical infrastructure networks.

We utilise the close-knit relations we have developed over the years with our partners, enabling us to provide high-quality support and training across a broad range of OEM's.

We also offer an advanced parts replacement service. From our Gloucestershire-based warehouse we have the capability for next day delivery, mitigating your risk with a robust supply chain.

- Remote support
- Field support
- Hardware support
- Network consulting
- Lab facilities



Case Studies



Western Power Distribution (National Grid)

We have supplied critical infrastructure network solutions to Western Power Distribution since 2005, and a close working relationship continues today.

Among the numerous projects we've undertaken for WPD, one of our key responsibilities was to enhance the resilience and security of their existing fibre optic network. This was achieved through a meticulously managed, multi-stage implementation process of upgrading their PDH and SDH networks.



UKPN (UK Power Networks)

Cherry & White work closely with UK Power Networks on their critical infrastructure network across multiple contracts, serving over 19 million people (8.3 million homes).

Together with our partners, we developed a cost-effective, reliable solution to replace outdated Vodafone Paknet Pads throughout the UKPN network. By integrating Paknet emulation onto a cellular router using UMTS/LTE networks, we seamlessly modernized their legacy SCADA equipment.



12 Olympus Park, Quedgeley
Gloucester, GL2 4NF, United Kingdom
+44 (0)1452 764694
enquiries@cherry-white.co.uk
www.cherry-white.co.uk



Contact Us